

## Technical Management Solutions

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Successfully dealing with complexity

## Company Overview

Remote Pty Ltd is a wholly Australian-owned technical consultancy company based in South-Eastern Australia.

**Focus:** Remote specialises in providing high-quality project management, contract management, engineering management and acquisition consultancy services in support of major projects, companies and Government organisations, particularly in the technology, IT and communications related fields.

**Proven Processes:** Remote believes that investment in quality and proven processes during the initial phases of development achieves downstream success, and this philosophy is demonstrated through a proven track record of successful projects.

**Expertise:** Our goals are realised through expertise in project management, and extensive experience in the development of clear and precise technical specifications, statements of work, Requests for Tender, Requests for Proposal and Invitations to Register interest, calling upon recognised processes to ensure the desired outcome.

**Tender Evaluation:** Remote is expert in the area of tender evaluation, and can assist your tender evaluation effort in areas such as tender evaluation management, consultancy support, training, establishment or refinement of the evaluation methodology and evaluation planning.

## Expertise

Our staff are highly experienced in the area of systems engineering, software engineering and quality management of complex systems, with broad corporate expertise which includes:

### Contract and Project Management

- cost estimation, scheduling and planning
- coordination & documentation
- risk analysis & management
- change control
- application of the PRINCE 2 project management methodology

### Acquisition Management

- requirements analysis & specification preparation
- preparation of acquisition documents (Requests for Tender, Requests for Proposal)
- document review
- performance-based service contracting
- tender evaluation planning & tender evaluation
- production of tender evaluation reports
- contract preparation & negotiation
- training

### Software Engineering & Information Technology

- software acquisition
- IT specification
- communications and information security

### Quality Assurance

- development of Quality Management Systems
- planning and managing QMS implementation through to certification
- management of configuration of QMS documentation
- training of staff to generate and maintain in-house procedures.
- development of quality plans

### Skills

The skills of our consultancy staff span a number of disciplines including:

- Information Technology
- Mechanical Engineering
- Naval Architecture
- Quality Management
- Software Engineering
- Training Needs Analysis
- Contracting and Outsourcing



## Projects

Remote has a successful record of accomplishment in conducting projects of a complex technological nature. We're accustomed to dealing with complexity, establishing a clear understanding of client and stakeholder requirements, and working with problems that may often span differing technical domains. We have a culture of performing and delivering to the satisfaction of our customers.

### Acquisition and Contract Management

Remote has undertaken acquisition and/or contract management consultancy services for many projects, particularly within the Defence arena, including the Navy's Patrol Boat Replacement Project, the Fremantle Life-of-type-Extension Project, the RAAF Follow-On Stand Off Weapons Project, the fast-tracked Hercules C-130H EW self-protection upgrade, and several major outsourcing projects for the Defence Signals Directorate.

Experience spans assignments including Navy's ANZAC Ship, Mine Hunter Coastal and FFG Upgrade Projects, the RAAF's Project Echidna, the Army's Project Ninox, Air Service's Fire Vehicle Replacement Project, the ANSTO Replacement Research Reactor Project and the Collins Submarine's ILS system SIMS/SIS.

### Tender Evaluation Policy, Process and Practice

Aside from numerous acquisition efforts, Remote additionally performed the foundation work for the Defence Materiel Organisation's policy, process and practice for tendering and tender evaluation, now largely incorporated within the Defence Materiel Organisation Knowledge System. Remote regularly provides consultancy services in the area of RFT preparation and specification writing and in the conduct of tender evaluation.

### Software Engineering & Information Technology

Remote has provided services associated with the delivery of many large IT and communications projects. Indeed, Remote was retained by a multinational networking company to provide project management and support services on a number of their installation and consultancy projects throughout the Asia-Pacific region.

Remote personnel have developed specifications for systems including the Airport Pavement Management System for a major international airport and the Electronic Warfare Self-Protection Counter Measures Development & Validation Database for Defence. Remote also facilitated the specification of the Hong Kong-wide CCASS/3 secure financial network.

Remote also developed the network-level road data-management system for an Australian transport research organisation that has been utilised in the survey of national road networks. This was successfully employed in the survey of 40,000km of roads throughout Indonesia. Subsequently a multi-million US\$ contract extension was awarded for the survey of a further 27,000km of roads through the country, with the ultimate collection of close to a terabyte of information.

### Project Management

Remote has provided project management services to many projects and organisations. Remote personnel employ best practice across all facets of project management and are trained in the PRINCE2 Project Management methodology. Services have been successfully provided to many organisations, large and small, in the public and private sectors.

Remote Pty Ltd is a member company of SME Gateway. This provides us with access to the extensive resources and technical expertise of our affiliated SME companies.

